



European Cleaning and Facility Services Industry



European Social Dialogue for Industrial Cleaning Sector **Work Programme 2019-2020**

A. Health and Safety

- The Social Partners will conduct, during 2019, a mapping exercise on the common occupational hazards (muscular skeletal disorders, eczema's and allergies, health implications of night work, others) and their prevention. This will be done by (i) inviting experts to the SDC and (ii) mapping the diverse prevention techniques, with the aim of (i) elaborating a guide or a recommendation tool and (ii) contributing to the OSHA page by 2020.
- The Social Partners will work on establishing common guidelines on sexual harassment in the workplace
- Following the EU Strategic Framework on Health and Safety at Work 2014-2020 of 6 June 2014, the Social Partners will contribute to eventual new EU initiatives in this field.

B. Regulatory issues

- Quality and socially responsible Public Procurement:
 - During 2019, the Social Partners will work on the deployment of the Best Value Guide by (i) identifying the use it has been given until now (by means of a questionnaire on knowledge / use by members); (ii) drafting a communication strategy with a focus on capillarity and the access to top purchaser of cleaning services; (iii) preparing and sharing communication materials on the Guide.
 - The Social Partners will follow-up on the elaboration of Guidelines for Green Public Procurement, the revision of the Buying Social Guide, the implementation of Ecolabel for Cleaning Services and to report and share debates / problematic issues at national level. They will monitor the transposition process of the revised directive 2014/24/EU on public procurement to provide a joint statement / analysis by 2020.
- European Labour Authority:
 - The Social Partners will observe and report on the creation of the European Labour Authority and potentially issue joint statement on it.
- Targeted revision of the Posting of Workers Directive:

- The Social Partners will seek regular updates from the Commission on the transposition and implementation of the Posting of Workers Directive and will report and share information on debates / problematic issues at national level.

C. Anticipation of change in the sector

- Early 2019, the Social Partners will start to develop work regarding the robotization and digitalization in the sector to ensure capacity-building. The Social Partners will focus its work on the use of sensors and mobile apps and the ownership and treatment of the data deriving from these tools.
- The Social Partners will work on the market evolution regarding the overlap of cleaning services with other services and their regulatory consequences, mapping the different developments in the EU in the sector. The Social Partners will work for the search for best practices and sharing national experiences with a focus on (i) multi-services contracts and collective agreements, (ii) zero-hour contracts, (iii) the transition to full-time contracts vs. cleaning on demand and (iv) training aspects.

E. Working conditions

- Undeclared work
 - The Social Partners will monitor the activities of the European Platform to fight undeclared work through their observer status and will report to members on developments and exchanges of information. Through member presentations or presentations of the Platform's members, Social Partners will continue to exchange best practices and to contribute to the works of the Platform. UNI Europa and EFCI will exchange information on this regard with the aim to write a joint statement.
- Working Time and Patterns, Attractiveness of the Sector
 - The Social Partners will reflect on the issue of working time and working patterns.
 - The Social Partners will implement an EU-wide campaign on the promotion of the sector, seeking for the support of the Commission and taking example from national best practices.
- Vocational training and health & safety
 - The Social Partners will explore and exchange information on new methods of training (digital, online, distance learning) during 2020, with a focus on training as a tool for integration.

G. Engagement & Participation

- Social partners will work to build upon the participation and engagement within the Committee, to ensure that it reflects to as large an extent as possible the realities of the cleaning sector across Europe.